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FOR IMMEDIATE RELEASE

Clements Worldwide Implements ISCS's SurePower Innovation

Deploying modern technology via a complete managed SaaS solution enhances opportunities for improving customer service and delivers critical self-service capabilities.

San Jose, CA – December 17, 2014 – [ISCS](#) is pleased to announce [Clements Worldwide \(Clements\)](#) has successfully implemented SurePower Innovation®, a modern enterprise suite designed to handle all aspects of core administration, plus provide additional functionality for underwriting, agent/consumer portals and mobile capabilities via ISCS's complete managed SaaS solution, SurePackage™.

Globally, Clements specializes in providing insurance for expatriates and international organizations, including auto, property, life, health, specialty and high risk coverages. Committed to delivering a top-quality customer experience, Clements selected to deploy SurePower Innovation utilizing SurePackage not only to modernize systems and processes, but to extend modern functionality across the enterprise.

"The agile implementation methodology ISCS employed during this implementation meant we got immediate feedback on system changes as we tested them," said Ken Mitchel, director of IT for Clements. "This freed us to focus our efforts on what matters most...offering a leading user experience and providing best-in-class service for our customers. SurePower Innovation allows us to provide our customers with a more personalized and user-friendly experience complete with self-service capabilities so that policy changes can be made on demand."

Going forward, Clements plans to further enhance the company's online presence via the robust mobile capabilities offered by SurePower Innovation. Utilizing the pre-integrated, yet modular, components of SurePower Innovation as a platform for automating core administration (policy, billing and claims) and streamlining critical processes, Clements also plans to create a more customer-centric environment which empowers customers with 24x7x365 access to account information no matter where they are geographically located.

"Self-service capabilities and mobile access are becoming more and more important to consumers," said Andy Scurto, president of ISCS. "For insurers like Clements looking to maintain a high level of customer service and a positive customer experience, modernizing technology is imperative. We are pleased Clements chose ISCS and SurePower Innovation to help them pave this path."

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About ISCS

ISCS is the developer of SurePower Innovation®, a highly scalable, configurable, cloud-based modern enterprise suite that mitigates risk and increases business agility for property and casualty (P&C) insurance organizations writing personal, commercial and specialty lines. SurePower Innovation extends beyond core administration (policy, billing and claims) to include reinsurance, business intelligence (BI), insurance accounting, payables, document management, producer/commission management, agent/consumer portals and more. With a 100% proven implementation track record on enterprise core system replacement projects, ISCS consistently delivers SurePower Innovation as a complete, managed SaaS solution via ISCS's SurePackage™ deployment option, allowing insurers to focus on the business of insurance. **For more information, visit the company website at www.iscs.com.**

About Clements Worldwide (Clements)

Clements Worldwide is a leading insurance provider for expatriates and international organizations. Founded in 1947, Clements offers international car, property, term life, health, specialty and high risk insurance in over 170 countries. With offices in Washington, D.C., London, and Dubai, Clements delivers comprehensive coverage, superior customer service, and unparalleled claims response. **For more information about Clements, please visit the company website at www.clements.com.**